

## SERVICE-CONNECTED

"Means, with respect to disability or death, that such disability was incurred or aggravated, or that the death resulted from a disability incurred or aggravated, in line of duty in the active Military, Naval, or Air Service."

## NON-SERVICE CONNECTED PENSION

Pension is available for wartime veterans who are permanently and totally disabled from disabilities not related with service. Veterans age 65 or older, do not need to prove permanent and total disability. Pension is also available for surviving spouses and/or children based on income.

## A CLAIM PACKET MUST INCLUDE

VA Form 21-526  
DD Form 214  
VA Form 21-22  
Military and/or private medical records  
Marriage Certificate\*  
Children(s) Birth Certificate\*  
Divorce Decrees\*  
Dependent's SSA Number\*/SSA Award Letter\*\*  
*\*Applicable if married and/or with dependents*

## MISSION OF TCVSO

The mission of the Travis County Veterans Service Office is to ensure that Travis County Veterans and their families receive all the rights and entitlements provided for Veterans by Federal and State laws.

The Travis County Veterans Service Office is the advocate for veterans, their families and their survivors and must achieve the highest quality in assisting veterans.

## VSO DUTIES

An officer shall aid any county resident who served in the armed forces or nurses corps of the United States, and any orphan or dependent of the person, to prepare, submit, and present any claim against the United States or a state for benefits to which the person may be entitled under United States or state law. The officer shall defeat all unjust claims that come to the officer's attention.

## Helpful Numbers

VA Regional Office	800-827-1000
VA Home Loan Guaranty	888-232-2571
VA Direct Deposit	877-838-2778
VA Education Benefits	888-442-4551
TRICARE	866-363-3932
DFAS	800-321-1080
<b>VA Austin OP Clinic</b>	512-389-1010
<b>VA Mental Health Clinic</b>	512-433-2020
VA Cedar Park OP Clinic	512-260-1368
Govt. Insurance	800-669-8477
DEERS	800-538-9552
Camp Mabry I.D. Section	512-782-6841
Military One Source 24 hrs.	800-342-9647
<b>VA Hospital, Temple, TX</b>	
VA Rx refills & Appointments	800-423-2111
Texas Veterans Commission	1-800-252-512-463-6564
VETS (8387)	
T.C. Emergency Assist.	512-854-4120
T.C. Property Tax	512-854-9473

Some programs listed may be referred to other governmental agencies.

**Our goal is to process and provide access to benefits for all eligible veterans and their dependents.**

*Pray for our Men and Woman in uniform and God Bless our Veterans*

Our office does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in employment or providing services.



**Travis County  
Veterans Service Office**

**100 N. IH 35**

**Austin, Texas 78701**

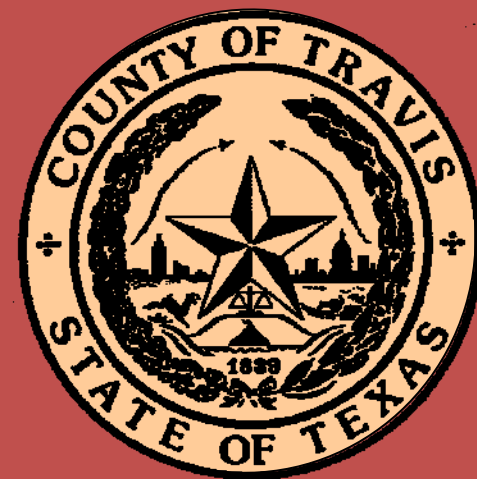
**512-854-9340 Fax: 512-854-4453**

**Hours: 8-12 & 1-5 M-F**

**Closed 12-1pm (3-1-10)**

[http://www.co.travis.tx.us/veterans\\_services](http://www.co.travis.tx.us/veterans_services)

**TRAVIS COUNTY  
VETERANS SERVICE OFFICE  
AUSTIN, TX**



**PROUDLY SERVING  
MILITARY VETERANS  
AND DEPENDENTS  
IN TRAVIS COUNTY  
"ONE VETERAN AT A TIME"**

## Benefits Programs

- Eligibility
- Benefits Overview
- Women veteran benefits counselors available to assist with gender sensitive claims and programs
- Compensation or Pension
- Aid and Attendance (A&A)



## Disabled Benefits

- Auto or other benefits:
- Blind Aid and Services
- Clothing Allowances
- Specially Adapted Homes
- Unemployability Compensation (IU)



**Educational Benefits 1-888-442-4551**  
**TX – 877-898-3833 Local 512-463-3168**

- Montgomery G. I. Bill
- GI Bill for selected reserves
- Non-Contributory G. I. Bill
- Special program for unemployable vets
- Special training program for vets receiving pension
- Veterans Educational Assistance Program
- Veterans Job Training
- Dependants of permanent 100% Vets



**Insurance 1-800-699-8477**

- Service-Disabled Insurance
- Modified life
- Dividends
- Servicemans Group Life Insurance
- Veterans Group Life Insurance
- Veterans Mortgage Life Ins.
- Pensions & Improved Pension Rates

## Death Benefits

- Service Connected Veterans burial allowance
- Burial in National Cemeteries
- Burial Flags
- Memorial Markers/Headstones
- Memorial Plots
- Presidential Memorial Certificates



## Survivors Benefits

- Dependency Indemnity Compensation (DIC)
- Reinstated Entitlement Survivors Program
- Death Compensation referring to before January 1, 1957
- Non-Service Connected Death Pension/Burial
- DIC Education Benefits



**Health Care Temple 1-800-423-2111**

- Agent Orange & Nuclear exposure treatment
- Alcohol, Drug, & PTSD Treatment
- Domiciliary care
- Hospitalization/Outpatient Care Center
- Prosthetic appliances
- Vet Centers



## Other Federal Benefits

- VA Home Loan
- Small Business Administration

**Texas Veterans Commission**  
[www.tvc.state.tx.us](http://www.tvc.state.tx.us)  
**800-252-vets (8387), Local 463-5538**

## State Benefits Assistance Employment Assistance Education State Benefits

- Disabled Veterans Outreach Program
- Preference points for employment in the Federal Government
- Job placement assistance thru TWC
- Job Training Partnership Act
- Re-employment

**ALSO Provided by:**  
**Texas Workforce Solutions**  
[www.ctwc.org](http://www.ctwc.org)



**Texas Veterans Land Board**  
[www.glo.state.tx.us/vlb](http://www.glo.state.tx.us/vlb)

**1-800-252-VETS (8387)**

- Loans for Land
- Home Improvements
- State Veterans' Homes



[http://www.co.travis.tx.us/veterans\\_services](http://www.co.travis.tx.us/veterans_services)